



CASE STUDY

ASSISTED LIVING FACILITY REFURBISHMENT

CLIENT:
Private Healthcare Provider

LOCATION:
Leeds

SECTOR:
Healthcare



KEEN TO KNOW MORE?
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“ The tenant is over the moon with the improvements to her home, and we couldn't be happier. Booth-FM did a cracking job - on time and to budget. Great company!”
– Private Healthcare Provider



Bathroom: New flooring, internal decoration, and lighting enhancements



Lounge/Kitchen: Refurbishment of the kitchen, including new flooring and internal decoration



Background and Objectives

This project involved the refurbishment of a basement flat within an assisted living facility managed by a private healthcare provider. The tenant, who had lived in the property for approximately 15 years, temporarily relocated to a family member's residence whilst the works were carried out. The goal was to create a safer, brighter, and more homely environment for the tenant while ensuring minimal disturbance throughout the process.

Scope of Work

The refurbishment included:

Bathroom:

- Total rip-out and installation of a new bathroom.
- TMV3 shower and taps were utilised to meet care-setting requirements.
- New flooring, internal decoration, and lighting enhancements.

Lounge/Kitchen:

- Installation of new lighting to brighten the area, addressing the limitations of the basement flat's lack of natural light.
- Creation of a feature wall to add warmth and make the space more homely.
- Refurbishment of the kitchen, including new flooring, skirting, sockets and internal decoration.

Bedroom:

- Installation of additional lighting and new flooring and skirting.
- Internal decoration, including the addition of another feature wall for aesthetic appeal.

Client Involvement

To ensure the tenant was actively involved in shaping her new home:

- Samples for flooring, lighting, kitchen materials, and cladding were delivered to the tenant ensuring inclusion in the process throughout.
- Numerous meetings were held to allow the tenant time and space to choose colours, styles, and designs for all elements, including the kitchen, bathroom, and internal decoration.
- Efforts were made to minimise anxiety, with regular updates provided to the home manager so the tenant was kept informed at all times.

Execution and Management

- A detailed program of works was developed to ensure seamless execution, avoiding downtime and allowing the tenant to return home promptly.
- Liaison with site staff was maintained regularly to keep them informed of timelines and the schedule of works.

Outcome

The refurbishment successfully transformed the basement flat into a brighter, safer, and more inviting home for the tenant. By prioritising client involvement and adhering to a structured approach, the project met its objectives with minimal disruption and exceeded expectations in creating a welcoming environment. The project was completed within the agreed timescale and budget.